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10-CV-01952-PET

Freddie Mac: Avoiding Foreclosure  
Steps You Can Take Today to Protect Your Home

## Does Freddie Mac Own Your Mortgage?

Call your servicer -- the organization to which you make your mortgage payments -- immediately if you are having difficulty paying your mortgage on time. The telephone number and mailing address of your mortgage servicer should be listed on your monthly statement. There are also a number of organizations that may be able to help you.

Your servicer should be able to tell you if your mortgage is owned by Freddie Mac. If you wish, you may conduct a search using the secured look-up tool below. **Please enter your information carefully** -- a spelling error or other small mistake could cause an uncertain result. Abbreviations, typos, or including the "Street Type" in the "Street Name" field can lead to incorrect results.

### Self-Service Lookup

\* Indicates required fields

First Name *	James
Last Name *	McDonald
House Number *	14840
Street Name *	119th
Street Suffix	Other
Unit Number	
City *	kirkland
State *	WA
Zip Code *	Format: ##### 98034
Last 4 Digits of Social Security Number *	Enter last 4 digits only. Format: ####

Do not include "Street", "Avenue", "Drive", etc.  
in this form field.

#### Why do we ask for Social Security?

Verification \* ☒ By checking this box and clicking on the button below to submit this information, I confirm I am the owner of this property or have the consent of the owner to lookup this information.

Do you know what information you should have in front of you when you call your servicer?  
Freddie Mac offers a variety of tips, information and resources for homeowners at  
[http://www.freddiemac.com/avoidforeclosure/stop\\_foreclosure.html](http://www.freddiemac.com/avoidforeclosure/stop_foreclosure.html).

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Freddie Mac  
How to Get Help with Your Mortgage

## Yes. Our records show that Freddie Mac is the owner of your mortgage. [En Español](#)

### What to Do Next

1. **For help with your mortgage, contact your lender and let them know you would like to pursue assistance through the federal Making Home Affordable program.**

(Your lender is the company to which you make your mortgage payments, and may also be referred to as a mortgage servicer.) Your lender can help you determine if you are eligible for the Making Home Affordable Program.

- a. **Through the Making Home Affordable program, there are several options available to you:**
  - **A Home Affordable Modification** to help you obtain more affordable mortgage payments if you're behind in making your mortgage payments or believe you may be soon.
  - **A Home Affordable Refinance** to better position you for long-term homeownership success if you have been making timely mortgage payments but have been unable to refinance due to declining property values.
  - **A short sale or "deed-in-lieu of foreclosure"** to transition to more affordable housing if it is not realistic for you to keep your home.

Freddie Mac is working with our mortgage servicers (your lenders) to offer these solutions to eligible borrowers with Freddie Mac-owned mortgages. *Because Freddie Mac does not work directly with consumers, you will need to work with your lender to determine your best foreclosure prevention option.*

- b. **If you are not eligible for the Making Home Affordable program, don't give up!** Ask your lender about other options to make your payments more affordable